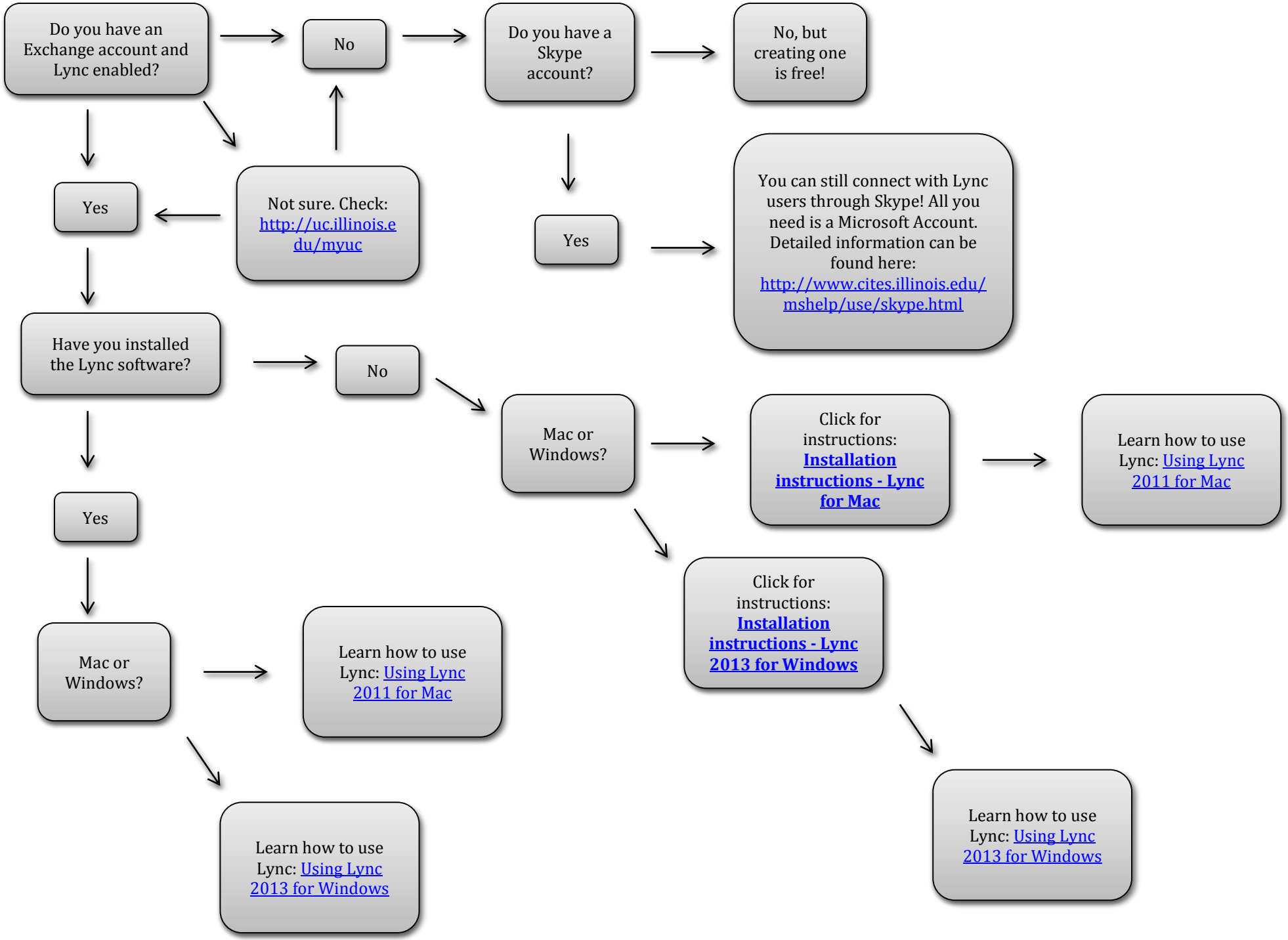
Do you have an Exchange account and Lync enabled?
No
Do you have a Skype account?
No, but creating one is free!
Yes
You can still connect with Lync users through Skype! All you need is a Microsoft Account. Detailed information can be found here: http://www.cites.illinois.edu/mshelp/use/skype.html
Not sure. Check: http://uc.illinois.edu/myuc
Yes
Have you installed the Lync software?
No
Mac or Windows?
Click for instructions: Installation instructions - Lync for Mac
Learn how to use Lync: Using Lync 2011 for Mac
Yes
Click for instructions: Installation instructions - Lync 2013 for Windows
Mac or Windows?
Learn how to use Lync: Using Lync 2011 for Mac
Learn how to use Lync: Using Lync 2013 for Windows
Learn how to use Lync: Using Lync 2013 for Windows